

**Summary of HPMS Releases**  
For the week ending March 28, 2008

**Title: Actuarial Technical User Group Calls**

**Date: 3/25/08**

**Summary:** This memo provides information to plans regarding the weekly actuarial technical user group calls hosted by the Office of the Actuary.

**Title: CMS Data Center Shutdown and its Impact on HPMS and the Loading of 1-800-Medicare Complaints**

**Date: 3/28/08**

**Summary:** CMS will be performing scheduled system and power maintenance on the CMS Data Center beginning at 8:00 a.m. EDT on Saturday, April 5, 2008 through 8:00 a.m. EDT on Sunday, April 6, 2008. HPMS will not be accessible during this time. Due to the shutdown, CMS will not be able to perform the regularly scheduled load of 1-800-Medicare complaints into the HPMS Complaint Tracking Module (CTM) on Saturday, April 5, 2008. Consequently, these complaints will be loaded into the CTM on Monday, April 7, 2008.